Sheet#12

**Question#1 Match each of the following words with an appropriate statement from the table**

* 1. Scalable
  2. Implementation Issues
  3. Software Flexibility
  4. Outsourcing

|  |  |
| --- | --- |
| c | Ease of customization. |
| A | The ability to seamlessly upgrade the system through either hardware upgrades, software upgrades or both. |
| B | Technical and social aspects of implementation need to be addressed. |
| D | The practice of turning over responsibility of some to all of an organization’s information systems applications and operations to an outside firm. |

**Question#2**

# List the criteria for choosing off-the-self software.

# Give three examples for organizational issues that are considered in generating alternatives.