

GE105
Introduction to Engineering Design
College of Engineering
King Saud University

Lecture 12.

**Engineering Ethics** 

FALL 2016

## **Before we Start**

Ethics is knowing the difference between what you have a right to do and what is right to do.

Potter Stewart

"Educating the mind without educating the heart is no education at all."

Aristotle

Ethics are <u>more</u> <u>important than</u> <u>laws</u>. *Wynton Marsalis* 

"Education
without values, as
useful as it is,
seems rather to
make man a more
clever devil."

C.S. Lewis

#### **Ethics**

- •A set of moral values and principles which form the standards of the code of conduct\* of individuals, organizations and professions.
- •It is the principles of <u>good</u> and <u>bad</u> <u>behavior</u> governing what is <u>right</u> and <u>wrong</u> conduct.



# **Engineering Ethics**

Engineering is based on "Preventative Ethics" which is based on two dimensions:

Think ahead and anticipate possible consequences of professional actions

Think effectively about consequences and decide what is the 'ethically' correct manner to handle the situation

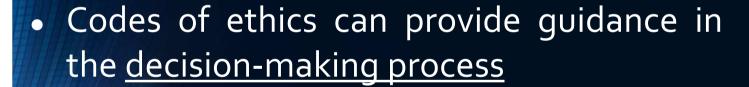
# Standards of Proper Conduct



- 1. Professional Ethics: the set of standards adopted by professionals to govern their particular profession, known as the 'code of ethics' for that profession\*
- 2. Personal Values (Ethics): the set of one's own ethical commitments, usually developed in early <u>home</u>, <u>religious</u>, <u>or social training</u>
  - 3. Common Morality: the set of moral ideals shared by most members of a <u>culture or society</u>\*\*

## Concepts of Engineering Ethics

- Ethical considerations are an integral part of <u>making engineering decisions</u>.
- The professional obligations of engineers go beyond fulfilling a contract with a client or customer.



Ethical obligations do not stop at any country's border; they are global



#### **Engineering Codes of Ethics**

- Accreditation Board for <u>Engineering and Technology</u> (ABET)
- National Society of <u>Professional Engineers</u> (NSPE)
- Institute of <u>Electrical and Electronic</u> Engineers (IEEE)
- American Society of <u>Mechanical</u> Engineers (ASME)
- American Society of <u>Civil</u> Engineers (ASCE)



#### **Extract of NSPE Code**

General rules: Engineers, in the fulfillment of their professional duties, shall:



- Hold paramount (vital) the <u>safety, health</u> and <u>welfare of the public</u> in the performance of their professional duties
- Perform services only in <u>areas of their competence</u>
- Issue public statements only in an <u>objective</u> and truthful manner
- Act in professional matters for each employer or client as <u>faithful</u> agents or trustees
- Avoid <u>deceptive</u> acts\* in the solicitation of professional employment

#### **Extract of IEEE Code**

 Safety, health and welfare of the public, and to disclose (reveal) promptly factors that might endanger the public or the environment;



- To avoid real or perceived <u>conflicts of interest</u>, and to <u>disclose</u> them to affected parties;
- To be <u>honest and realistic</u> in <u>stating claims</u> or estimates based on available data;
- To <u>reject bribery</u> (corruption) in all its forms;
- To <u>treat fairly all persons</u> regardless of such factors as race, <u>religion</u>, <u>gender</u>, <u>disability</u>, <u>age</u>, <u>or national</u> <u>origin</u>

# Personal Ethics (everyday examples)



- Software piracy
- Copying of <u>homework or tests</u>
- "Borrowing" office supplies from employer
- Copying of Videos or CD's
- Plagiarism
- Expense <u>account padding</u> (adding <u>unnecessary</u> <u>material or expenses</u> for the purpose of increasing the cost claim)\*
- Personal use of the <u>copy machine at work</u>

#### Ethical Issues are Seldom Black and White\*



Conflicting Demands



Ethical standards are usually <u>relative</u> and <u>personal</u>, there is seldom an absolute standard

Loyalty to company and colleagues

Personal gain, ambition

Concern for <u>public</u> <u>welfare</u>

#### Whistle-Blowing

The term whistle-blower comes from the whistle a referee uses to indicate an illegal or foul play\*.



- Whistleblower is a person who <u>exposes misconduct or illegal</u> activity occurring in an organization such as fraud, health and safety violations, and corruption.
- Whistleblowers may make their allegations internally (within the accused organization) or externally (to regulators, law enforcement agencies, to the media or to groups concerned with the issues)



#### Whistle-Blowing (contn'd)



- It is morally <u>permissible for engineers</u> to engage in external whistle-blowing if:
  - ✓ The <u>harm</u> that will be done <u>to the public</u> is serious and considerable
  - ✓ Getting <u>no satisfaction from their immediate superiors</u>, even after going to the board of directors
- Need a <u>documented evidence</u> that would convince a reasonable, <u>impartial observer</u>
- There must be strong evidence that making the <u>information</u> <u>public will in fact prevent the threatened harm</u>\*

### Case Studies in Engineering Ethics

## Case 1: The "challenger" disaster (1986)

Designed a system that required a gasketed connection and did not have sufficient data to predict performance across a spectrum of conditions; pressure from management to end the job lead to:



- Poor Engineering Judgment
- Entire <u>crew lost</u>
- Space program set back years
- Lost public confidence



#### Case 2: The "Ford Pinto" Gas Tank (1972)

- Under management pressure, engineers designed an automobile component\* that later proved to fail under certain conditions and could be replaced for only \$11 under a recall
- At \$11 per vehicle to recall, the total cost would be \$137 million
- Corporate decision based on a "Benefit/Cost analysis"
- Fearing the loss, Ford did not recall for repair



#### Case 2 (contn'd)

Over <u>500</u> documented <u>deaths</u> related to <u>rear-end collisions</u> in the Pintos

Hundreds of serious injuries and thousands of burned

<u>vehicles</u>

<u>Lawsuits</u> and personal injury cases totaled over <u>\$450 million</u>

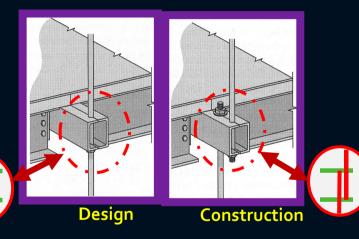
 Company nearly folded after the lawsuits and low sales due to lack of trust in Ford products



#### Case 3: The "Hyatt Regency" (Kansas City 1981)

Engineers were asked to <u>sign on a set of shop drawings</u> that had come from a reliable vendor with whom they had a very <u>good working relationship</u>

- <u>Support system</u> was <u>changed</u> in the shop drawings <u>by the</u> steel fabricator
- Engineer failed to review the shop drawings and therefore did not discover the change
- The <u>change doubled the load</u> on the <u>supports</u>
- 32 ton walkways collapsed
- 114 deaths, 200 injuries
- Engineers prosecuted



#### Ask yourself (when Making Decisions)

Is it safe?

Is it <u>legal</u>?

Is it the right thing to do?

Is it just, balanced, and fair?

How will it make me <u>feel about myself\*</u>?

If something terrible happened, could I defend my actions?

Does this choice lead to the greatest good for the greatest number?

### **Final Thoughts**

- Read carefully the code of ethics of your profession, better yet, memorize it!
- Never disclose information given to you in confidence, unless it violates ethical codes
- Assume responsibilities\* of your mistakes
- Never accept gifts that compromise your ability to perform with freedom

Start applying (no plagiarism, no software pirating, no abuse of office resources,...)

"Indeed the most honorable of you in the sight of God is the most righteous."

Chapter 49, Verse 13