


King Saud University College of Nursing	
Academic Year: 1441	First Semester

Course Syllabus

- **Course Code** : NUR 502
- **Course Title** : Health Care Delivery System
- **Credit Unit/hours** : 2 (2 Theory + 0 Practice)
- **Day & Time** : Wednesday, 08:00- 10-50 AM
- **Study Level** : Master Program
- **Faculty** : Dr. Omaimah Qadhi

Course Description:

This course was designed to accustom the students with the knowledge, attitude, and skills which are necessary to manage nursing administration, may it be in the academe, hospitals or other health care institutions where the involvement of nursing role is essential in the health care delivery.

This course covers the various aspects of nursing management including the basics of interviewing and to formulating strategic plans. Advance nursing management skills will be integrated by discussing proven strategies, tools, and resources primarily needed to excel as nurse leaders. The course is comprised of the essentials of nursing management that affect the delivery of quality health care and administration of health care programs. The course topics range from structuring effective meetings, staff development, promoting professional development, establishing culture of safety, up to making plans for budgeting and policy.

Course Objectives:

Upon completion of this course the student will be able to:

1. Acquaint with the overview through enhancement of knowledge, skills and attitude necessary to practice the essentials skills in nursing management in health care delivery.
2. Define the key terms related to nursing management and health care delivery.
3. Acquire the knowledge related to executive policies and procedures such as decision-making, leadership, staffing and others.
4. Provide skills needed to ensure professional collaboration and shared governance as future administrators, leaders or managers in both clinical and non-clinical health care settings.
5. Identify skills on ethical appraisal and research in the context of nursing administration, nursing management, and health care delivery.

Course Methodology:

- Group discussion headed by the facilitator

Course Requirements:

The students are expected to comply the following:

- Pass the midterm and final examination.
- Submit a term paper about a nursing leader or manager and how that person utilizes the essentials in nursing management skills in either clinical or non-clinical practice. The term paper should follow the guidelines attached in this document.
- Participate in the different classroom activities during roundtable discussions with the facilitator.

Course Evaluation:

	WEIGHTED SCORE
A. Class Standing	
<ul style="list-style-type: none">• Roundtable discussion as facilitator• Class participation• Term paper	20 % 10% 10%
B. Exams	
<ul style="list-style-type: none">• Mid-term exam• Final exam	20% 40 %
TOTAL	100%

Required References:

Primary:

- Cohen, S. & Cox, S. (2015). *Essential skills for nurse managers*. Danvers, Massachusetts, United States of America: HCPro.
- Elizabeth H. Bradley, Sarah Pallas, Chhitij Bashyal, Peter Berman and Leslie Curry (2010). *Developing Strategies for Improving Health Care Delivery*. The International Bank for Reconstruction and Development / the World Bank. Washington, DC.
- Secondary:
 - Whitehead, D., Weiss, S., & Tappen R. (2010). *Essentials of Nursing Leadership and Management* (5th Ed.) Philadelphia, United States of America: FA Davis Company.
 - American Psychological Association. *Publication Manual of the American Psychological Association* (6th Ed.). Washington, DC: American Psychological Association.

Course Content and Time Table

Week	Lecture/ Activities	Name of the Facilitator
Week 1 SEP 1	Orientation	Dr. Omaimah Qadhi
Week 2 SEP 8	General Orientation of the Course and Schedule	Dr. Omaimah Qadhi

Week 3 SEP 18		Dr. Omaimah
Week 4 SEP 25	1. Health Care System: <ul style="list-style-type: none"> - Definition of health care system and its components & Health care System in Saudi Arabia - The Nursing's Role in Today's Health Care System 	<u>Ebtisam + Reem Alqhatani</u> 4 articles required (two from each facilitator)
Week 6 OCT 2	2. Measuring Organizational Performance in Health Care Delivery: Six Outcomes 3. Creating a Healthy Environment	<u>Reem Fallatah + Noura Alnakhly</u> 4 articles required (two from each facilitator)
Week 7 OCT 9	4. Saudi Vision 2030 5. Model of Care 2030 6. Strategic Planning and Execution	Fatimah + Kenan 4 articles required (two from each facilitator)
Week 8 OCT 16	7. Policy Making 8. Business Plan Development 9. Budgeting and Finance	<u>Hanaa + Samar + Salhah</u> 4 articles required (two from each facilitator)
Week 9 OCT 23	10. Patient-centered Care 11. Magnet 12. Patient Experience	Zainab + Zainab + Fardous 4 articles required (two from each facilitator)
Week 10 OCT 30	MIDTERM EXAM	
Week 11 NOV 6	13. Simulation in Nursing Education 14. Nursing Informatics 15. Mind Mapping	<u>Eidah + Badriyah</u> 4 articles required (two from each facilitator)
WEEK 12 NOV 13	16. Patient Safety 17. Total Quality Management 18. Risk Management	<u>Meadeyah + Nawal</u> 4 articles required (two from each facilitator)

Week 13 NOV 20	19. Scope of Nursing Practice 20. Advanced Nursing Practice 21. Shared Governance	<u>Amnah + Amal + Ahlam</u> 6 articles required (two from each facilitator)
Week 14 NOV 27	22. Managing a Change Process 23. Staff Empowerment 24. Conflict Management	<u>Nourah + Salhah Al Mutairi + Mariam</u> 6 articles required (two from each facilitator)
Week 15 DEC 4	25. Decision-making 26. Assessing and Promoting Staff Competency 27. Emotional Intelligence	Nawal + Sumayah + Bayan 6 articles required (two from each facilitator)
Week 16 DEC 11	REFLECTION & FINAL EXAM	

*** All the materials from this syllabus were adopted from the original syllabus created by Dr. Ahmad Aboshaiqah