



C.V

Sameh Ahmed Refaat

Professor

Tourism Management & Human Resource Management

Date of Birth: 20 Jun., 1978

Nationality: Egyptian

Cairo Address: Salah Salem St., Cairo, Egypt.

Riyadh Address: Riyadh

Mobile No: Cairo/ 00201104513375

Riyadh/ 00966551091261

E-mail: samehtourism2013@outlook.com
saaahmed@ksu.edu.sa

P. O. Box: 2627, Riyadh 12372

Website: <http://fac.ksu.edu.sa/saaahmed>

Career Objective

Seeking a career in International Universities or educational and scientific organizations where my education and experience can be utilized and developed.

Competitive Advantage

The competitive advantage is represented in the cumulative scientific, research, practical knowledge and experience that I gained during a period of up to 32 years since my first academic step in studying tourism management to obtain an advanced specialized diploma from the Advanced School of Tourism and Hotel in Cairo since 1992 and work experiences in various tourism and hotel professions, and academic progression. In addition to the ability to modernize and develop with the latest trends of PhD major (Human Resource Management) and the (Tourism Management) in general, whether in its practical, academic, research and training framework, in addition to the successful, stable, long-term working relationships in the both universities where I worked.

Academic Qualifications

Feb., 2018- Promotion to (Professor)

Ministry of Higher Education - Supreme Council of Universities - High Committee for Promotions in Tourism & Hospitality, Faculty of Tourism & Hotel Management – Helwan University, Arab Republic of Egypt- Cairo

December 2012 - Promotion to (Associate Professor)

Department of Tourism and Hotel Management, College of Tourism and Archeology - King Saud University Riyadh

February 2012- Promotion to (Assistant Professor)

Ministry of Higher Education - Supreme Council of Universities - Supreme Committee for Promotions, specializing in tourism and hotel studies, Department of Tourism Studies, Faculty of Tourism and Hotels - Helwan University- Egypt

2007- PhD, Tourism Management, (Major: Tourism Human Resource Management), Faculty of Tourism and Hotel Management, Tourism Studies Department, Helwan University, Cairo, Egypt.(Evaluating the Role of Human Resource Management in Egyptian Travel Agencies).

2004- MSc, Tourism Management, (Major: Education Quality Management for Human Resource Development), Faculty of Tourism and Hotel Management, Tourism Studies Department, Helwan University, Cairo, Egypt. (Applying Total Quality Norms in Egyptian Tourism Education, Applied on Tourism Studies Department in Egyptian Universities).

2001- Bachelor of Tourism Studies, Faculty of Tourism and Hotel Management, Tourism Studies Department, Helwan University, Cairo, Egypt. Grade: Excellent with Honor 92.7%, the first of the faculty.

1997- Advanced Diploma of Tourism Studies, (5 Years Diploma), Advanced School of Hotel Affairs and Tourism Services, Heliopolis, Cairo, Egypt. Grade: Excellent 97.5%, the first of Arab Republic of Egypt.

Work Experience

September 2010 - until now

Tourism & Hotel Management Department - Faculty of Tourism & Archaeology – King Saud University, Kingdom of Saudi Arabia- Riyadh (90 Shanghai ranking) (200 QS ranking).

September 2001 to September 2010

(Teaching Assistant - Assistant Lecturer – Lecturer) Department of Tourism Studies, Faculty of Tourism and Hotels - Helwan University- Egypt

2007 – 2009- Lecturer Egyptian High Institute for Tourism & Hotels, Heliopolis- Sheraton, Cairo

Aug. Sep, 2009

Scientific Reviewer for Tourism & Hotels field, The National Fulbright Commission in Egypt, the Commission for Educational & Cultural Exchange between the U.S.A & A.R.E

Sep., 2007 – until now

Trainer Many scientific training centers in Egypt and other Arab Countries like: Arab Administrative Development Organization - Arab Management Association - National Consulting Bureau Cairo; Kuwait - Chair of Prince Sultan Bin Salman- King Saud University, Riyadh, KSA - Saudi Commission for Tourism and National Heritage – Riyadh - Deanship of Training & Skills – King Saud University- Riyadh, KSA. In various areas of tourism management, human resource management, employment and tourism marketing for heritage

Referees:

Prof. Ghada Hammoud

Dean of Faculty of Tourism and Hotel Management –Bani Sweif University
Ex. Head of Tourism Studies Department.
Helwan University
1 Abdelaziz Al Saud St., Elmanial,
Faculty of Tourism and Hotel Management, Helwan University, Cairo, Egypt.
Tel: 00201006062465
00201119703071
E-mail: profghada@gmail.com

Prof. Maged Negm

Helwan University Previous President
Cairo, Egypt
Tel: 00201227432255
Fax No: 0020225555021
Email: mgednegm2@hotmail.com

Prof. Meshallah Al-Morekhi

Vice Dean for Quality and Development
College of Tourism and Archaeology
King Saud University
Saudi Arabia- Riyadh
Tel No: 00966504265226
P.O. Box: 2627 Riyadh 12372
Email: morakhi@yahoo.com

Prof. Hossam Refai

President, Helwan University, Cairo, Egypt.
1 Abdelaziz Al Saud St., Elmanial
Post Code: Elorman post office
Tel No: 00201223457915
Fax No: 0020223652795
E-mail: hosamrefai@gmail.com

Dr. Abdelnasser Al-Zahrani

Previous Dean
College of Tourism and Archaeology
King Saud University
Tel No: 00966551122300
P.O. Box: 2627 Riyadh 12372
Email: z@ksu.edu.sa

Dr. Vicky Katsoni

President of IACuDiT
International Association of Cultural and Digital Tourism
Asst. Professor, Tourism Department,
Technological Educational Institute (TEI) of Athens. Greece.
T: +30 210 5385213
M: +30 6976 552290
F: +30 210 6044405
Email: katsoniv@gmail.com

International scientific participation:

- Published and presented research titled: An Analysis of Customer Complaining Behavior in Travel Agencies Comparative Study between Egypt and Saudi Arabia, In the International Conference on Tourism Transport & Technology, ICTTT 2015- organized by Institute (ICBTS), International Conference of Business Tourism and Applied Sciences, In Senate Hall- **University of London**- London from 2 – 6 August 2015.
- Published and presented research titled: Egyptian Tourism with the Expected Water Scarcity Crisis, In the 1st international tourism conference entitled "Culture Tourism in a Digital Era", organized by International Association of Cultural and Digital Tourism (IACuDIT), held in **Athens (Greece)** on 29 May/ 1 June 2014. www.iacudit.org. **ISI & Scopus publications Web of Sciences**
- A scientific chapter titled: “Egyptian Tourism with the Expected Water Scarcity Crisis” In an international tourism reference titled “Cultural Tourism in a Digital Era” Published by Springer on May 2015, Chapter (4), p. 39-56. <http://www.springer.com/gp/book/9783319158587>, ©**Springer International Publishing Switzerland** 2015, V. Katsoni (ed.), Springer Proceedings in Business and Economics DOI 10.1007/978-3-319-15859-4_4, ISI & Scopus publications Web of Sciences

- Working paper titled: Tourism Socio-Cultural Sustainability through Popular Coffee Shops (Applied on Old Districts in Cairo), 3rd IRT International Scientific Conference for Integrated Relational Tourism Territories and Development in the Mediterranean Area, Cooperation between Helwan University (Egypt) and the **University of Palermo (Italy)**, 24-26 October 2009
- Published and presented joint research titled: Urban Heritage and Its Role in the Tourism Development in Yemen: Case Study of Historic Town of Zabid, Presented in: ICCHT 2017- 19th International Conference on Cultural heritage and Tourism- **Paris- France**, Published in: Digital open Science Index, Humanities and Social Sciences, Vol: 11, No.1, 2017 waset.org/abstracts/54049

Overall scientific publications after PhD

A. Scientific Researches

- Joint research titled: “The Impact of Eatmarna Application Usability on Improving Performance Expectancy, Facilitating the Practice of Rituals and Improving Spirituality Feelings during Umrah amid the COVID-19 Outbreak”, **in ISI & Scopus journal - Q1 MDPI, Religions and Health/Psychology/Social Sciences**, (ISSN 2077-1444), March 2022
<https://www.mdpi.com/2077-1444/13/3/268>
https://www.mdpi.com/journal/religions/special_issues/Consumer_Behavior
- Joint research titled: “Investigating the effect of Covid-19 global travel restrictions on tourists’ travel behavior, habits and intentions “applied study on Saudi tourists”, **Geojournal of Tourism and Geosites**, University of Oradea, Department of Geography, Tourism and Territorial Planning-Romania-**Scopus- Q2** – Issue (1) January 2022, Volume 40.
https://gtg.webhost.uoradea.ro/2022_1_vol_40.html
- Joint research titled: Sustainable Management for Natural Heritage in Egypt Case Study: Wadi Al-Hitan Protectorate as a Tourist site, In **International Business Management Journal, Volume 15, Issue 1 (2020)** Medwell Publications ISSN: 1993-5150 (print <https://medwelljournals.com/abstract/?doi=ibm.2020.319.327>
- Joint research titled: Urban Heritage and Its Role in the Tourism Development in Yemen: Case Study of Historic Town of Zabid, Presented in: ICCHT 2017- 19th International Conference on Cultural heritage and Tourism- Paris- France, Published in: Digital open Science Index, Humanities and Social Sciences, Vol: 11, No.1, 2017 waset.org/abstracts/54049
- Research titled: Evaluating the Official Web Site Quality for Egyptian Tourism Organization, In Egyptian Journal of Tourism and Hospitality, Vol (23), No, (2) 2016
- Research titled: The Influence of Online Reviews on Egyptians Travel and Tourism Decisions, In (IAJFTH) International Academic Journal for Faculty of Tourism & Hotels- Helwan University June 2016
- Research titled: Email Marketing between Effectiveness and Inconvenience a Case of the Travel Agencies in Cairo, In Journal of Association of Arab Universities for Tourism and Hospitality, Vol. 13, No. 2 December 2016
- Research titled: Studying the Priorities of Promoting Arabic Tourism to Egypt between Peak and Recession Periods (Saudi Tourist Case Study), In Journal of Association of Arab Universities for Tourism and Hospitality, December 2016

- Published and presented research titled: An Analysis of Customer Complaining Behavior in Travel Agencies Comparative Study between Egypt and Saudi Arabia, In the International Conference on Tourism Transport & Technology, (ICTTT 2015) organized by **Institute (ICBTS) International Conference of Business Tourism and Applied Sciences, In Senate Hall- University of London-** London from 2 – 6 August 2015
- Research titled (Studying the Relationship between ICT Prevalence and Online Tourism Booking- a Comparative Study between Saudi Arabia and Egypt). Journal of King Saud University- Tourism and Archaeology, Refereed Scientific Periodical, Vol. (27) No. (1), 2015.
- Published and presented research titled (Egyptian Tourism with the Expected Water Scarcity Crisis) in the 1st international tourism conference entitled "Culture Tourism in a Digital Era", organized by International Association of Cultural and Digital Tourism (**IACuDIT**), held in Athens (Greece) on 29 May/ 1 June 2014. www.iacudit.org. **ISI & Scopus publications Web of Sciences**
- Research titled (The Necessity of Integration for Travel Agencies in the Age of Globalization- Saudi Arabia Case Study) in Egyptian Journal of Tourism and Hospitality, Vol (20), No. (2), 2013.
- Research titled (Managing & Promoting Events as a Tourism Attraction (Dubai Case Study)” in Journal of King Saud University- Tourism and Archaeology, Refereed Scientific Periodical, vol (26), No. (1), 2013.
- Research titled “Tourist Guidance: Applications in Kingdom of Saudi Arabia”, in Egyptian Journal of Tourism and Hospitality, Vol (18), No. (2), 2012
- Joint research titled (The Development of Front Office Performance in The Kingdom of Saudi Arabia Hotels (Two Star Hotels in Riyadh City as a Model) in Egyptian Journal of Tourism and Hospitality, Vol (18)- No.(1) – 2012.
- Joint research titled (The Role of Quality in Marketing Medical Services, and its Impacts on Improving the curative tourism in KSA, Applied in Riyadh) in Egyptian Journal of Tourism and Hospitality, Vol (18), No.(1) , 2012
- Research titled (Evaluation of Egyptian Tourism Statistical System) was published in the Egyptian Journal of Tourism Studies, 2011. Volume (11), No (1) – 2011
- Research titled (Tourism Socio-Cultural Sustainability through Popular Coffee Shops (Applied on Old Districts in Cairo) was published in the Regional tourism journal (Association of Arab Universities), Journal of Association of Arab Universities for Tourism and Hospitality, JAAUTH. No. (1)- Part (2)-June 2010.
- Joint research titled (Foreign Employment in Egyptian Tourism Sector) was published in the Regional tourism journal (Association of Arab Universities), Journal of Association of Arab Universities for Tourism and Hospitality, JAAUTH. No. (1)- Part (1) - June 2010.
- Research titled (Studying the Tourism Transport Issues on Egyptian Roads in the Spot of Increasing the Average of Accidents), published in the Egyptian Journal of Tourism and Hospitality, volume (14), no. (1) - 2009

- Research titled (The Current Opportunities and the Future Challenges for Egyptians and International Tourism Industry under Climate Changes), published in the Egyptian Journal of Tourism and Hospitality, volume (11), no. (1)- 2008

B. Scientific References

- A scientific tourism reference titled “Contemporary Issues in Tourism Industry”, King Saud University Press, Riyadh, 2018.
- A scientific tourism reference titled “Human Resources in Tourism and Hospitality”, King Saud University Press, Riyadh, 2017.
- Three scientific references were published (January 2011) with the publisher (Dar Shatat), Cairo: Tel: 0020223958860 – www.darshatat.com with following titles:
 - Total Quality Management in Academic Tourism Education.
 - Human Resource Management in Travel agencies
 - Tourism Sales Promotion

C. Text Tourism Books

Four text books were prepared for students about (Tourism sales Promotion- Tourism statistics - Computer applications in Tourism).

Languages

Arabic: Mother Tongue

English: Excellent

French: Good Knowledge

Electronic Education & learning

- International Computer Driving License (ICDL) Accredited by UNESCO
- Qualified in planning and implementing digital or E-courses on E-learning management system by using Articulate Studio, managing virtual class rooms on zoom and blackboard systems.

Practical Experiences & Activities - Accumulative Experiences

- Basic tasks as a faculty teaching member: Teaching and course coordination responsibilities

1. Organize and conduct a startup meeting of all instructors at the start of each academic year. This meeting will be used to communicate the departmental expectations concerning syllabus, assessments and other teaching practices (through the course specification and the last course report) so that consistency with department goals and values for the course are maintained.
2. Facilitate professional development for instructors. At least three times a semester organize activities to promote pedagogical reflection, growth and communication among instructors. These activities could include, but are not limited to:
 - a. Scheduling of small group meetings for all instructors to discuss what is happening in their courses and to share successful teaching ideas and practices. Each of these meetings will be led by the coordinator.
 - b. Pairing instructors to observe each other’s classes and requiring the instructors involved to (briefly) report to a coordinator about the observation.

3. If there is a new text, be responsible for preparing or facilitating the preparation of new materials, such as suggested homework, activities, syllabi, etc. to ensure consistency in the course.
4. Coordinate tasks associated with the common final exam. These tasks include designing the questions, scheduling rooms, creating the final, grading the final, arranging the conflict final and scheduling it.

-
- Supervising the (academic accreditation) TedQual Certification project for the Bachelor of Tourism and Hotel Management program from the United Nations Tourism Organization, UN Tourism, April - June 2024 - Department of Tourism and Hotel Management - College of Tourism and Antiquities - King Saud University.
 - October 2023 Completion of the entire preparation file for the program plan development (Bachelor of Tourism and Hospitality Management) for the Department of Tourism and Hotel Management of the College of Tourism and Archeology at King Saud University.
 - October 2023 I was selected as part of the (Founding Committee) of the work team to create the postgraduate program file (Executive Master in Medical Tourism Management) by the decision of the Council of the Department of Tourism and Hotel Management at its (fourth) session 10/16/2023 in cooperation with the (Health Management) Department at the College of Business Administration at King Saud University
 - Presentation of a workshop on "Heritage Sites Management - An Economic Tourism Approach" for the Saudi Heritage Authority, 7 May 2023
 - Participation in the scientific research convoy and exhibition of King Saud University for Humanities from October 29 to 31, 2022 on behalf of the College of Tourism and Archeology, with a number of scientific researches published internationally during 2022
 - An article in the Saudi Al-Youm newspaper, 27 Ramadan 1443 AH, April 28, 2022, entitled "The Kingdom's tourism components and civilized interfaces that attract lovers of authenticity." Issue No. 17849 / page 21
 - Responsible for the transfer file to the (three semesters) system for the academic plans and programs of the Department of Tourism and Hotel Management, College of Tourism and Archeology, King Saud University 2022
 - Member of the editorial board of the Egyptian Journal of Tourism and Hospitality, issued in 1997 by the Egyptian Society for Tourism and Hospitality
 - Leader of the Third Standard Committee for the Quality and Academic Accreditation Project (Teaching and Learning Standard) 2021- 2022 College of Tourism and Archeology, King Saud University - Department of Tourism and Hotel Management
 - A press article in "Al-Youm" newspaper in Saudi Arabia on "Cultural Relations between the Kingdom and Egypt and the Pharaonic Inscription Discovered at Tayma", October 28, 2021 AD, Issue 17667
 - Member of the Constituent Executive Committee August 2021, AFRO-ASIAN UNION for Tourism, Crafts, Research and E-commerce.

- Member of the Editorial Board (International Journal of Tourism Studies - Faculty of Tourism and Hotels - October 6 University - Arab Republic of Egypt) starting from January 2021 <http://ijthsx.journals.ekb.eg>
- A letter of thanks and appreciation from the Dean of Post Graduate Studies, King Saud University, for the comprehensive and accurate implementation of the (Executive Master's Program in Tourism and Hospitality file), and considering it an ideal model for all scientific departments and colleges wishing to create postgraduate programs. November 2020.
- Public lecture about E- Tourism before, during and after Corona Virus, The scientific and cultural season, College of Tourism and Archeology, King Saud University 14/10/2020
- Leader of Academic plans and syllabus committee, and the program of Executive Master of Tourism & Hotel Management, Deanship of Graduate Studies, College of Tourism and Archeology, King Saud University 2020/2021
- Public lecture and honoring during the (second scientific seminar) in College of Tourism and Archeology, King Saud University, titled "IT Applications in the Tourism Industry, E- Tourism Edge), December 2018
- Publish an essay about (Electronic Tourism) in Times Magazine published monthly in Arabic- Number 4- February 2018.
- Member in Saudi Association for Tourism- January 2018
- External Reviewer (Referee) for many Saudi Universities for academic programs and promotion committee's such the academic program titled (Tourism and Event Management) for the College of Arts in Hail University 2017.
- Presenting a paper work titled "Rural Tourism in KSA. Actual and Future Vision", in the third scientific seminar organized by the Tourism and Hotel management department of College of Tourism and Archeology, King Saud University on Sunday 30 April 2017.
- Selection in the scientific committee organized by College of Arts, King Faisal University to prepare an integrated study plan and syllabuses (Academic program) for a new expected department for tourism and hospitality management 1438H - 2017
- Honoring of the College of Tourism & Archaeology, Department of Tourism and Hotel Management, King Saud University, for the effective performance on the academic year 1436- 1437 H -2016
- Honoring of the College of Tourism & Archaeology, King Saud University, for the effective participation in the Saudi International Annual Forum for Travel and Tourism Investment in Riyadh 27 March to 1 April 2016
- Presenting a work shop titled "AN ANALYSIS OF CUSTOMER COMPLAINING BEHAVIOR (CCB) IN TRAVEL AGENCIES" in the Saudi International Annual Forum for Travel and Tourism Investment in Riyadh 27 March to 1 April 2016, Organized by Saudi Association for Tourism and Cultural Heritage.
<http://www.sttim.com.sa/MediaCenter/NEWS/Pages/news-269.aspx>

- Tourism Media Consultant & Tourism Editor In some Gulf magazines such “HAWA& ADAM – LAHA” and the Saudi channel “SELA”. Reporter for them in the first (Travel and Tourism Pioneers Forum) in Riyadh 15- 16 January 2016 by editing and conducting some press interviews with Egyptian tourism minister, Egyptian ambassador in KSA, members in Egyptian Tourism Federation and some tourism business men.
- Reviewing a book titled “Introduction in Tourism Planning for Cultural Sites”. Deanship of Library Affairs- University of Hail- KSA, 2015, and reviewing many scientific papers for plenty of referred journals in Egypt and Saudi Arabia.
- Honoring of the College of Tourism & Archaeology, King Saud University, at the closing ceremony of the overall activities of the academic year 2014/2015, for academic excellence, scientific publications and attending international scientific tourism conferences during the five years of work in 2010 to 2015.
- Preparing of (2) E-course for the syllabus (Contemporary Issues in Tourism) and (Human Resources in Tourism and Hospitality) with Articulate Studio 13 and Raptivity- 2014/2015, King Saud University, College of Tourism & Archaeology
- Member of scientific committee for the international tourism conference entitled "Culture Tourism in a Digital Era", organized by International Association of Cultural and Digital Tourism (IACuDIT), held annually in Athens. www.iacudit.org from 2014 till now
- Secretary of Tourism & Hospitality Department Board, College of Tourism & Archaeology, King Saud University from 2014 till now.
- Effective member in many online academic research websites through research publishing and scientific discussion such as: Academia.edu - Questia.com. -Online Travel & Tourism – Editor- Research Gate- The teaching Professor.
- Member in many scientific supervision and discussion committees to discuss Master and PhD thesis, King Saud University, College of Tourism & Archeology 2014: 2016
- Member in Scientific Research Center, for the field of (Tourism Management), King Saud University, College of Tourism & Archeology, 2013/2014- 2015-2016-2017
- Member of post graduate research plan’s evaluation committee, King Saud University- Tourism and Archaeology, Refereed Scientific Periodical, 2012/ 2013- 2013/2014- 2014/2015.
- Member of Editorial Board, Journal of King Saud University- Tourism and Archaeology, Refereed Scientific Periodical, 2014 till now.
- Paper work participation titled “Safety & Security Procedures in Tourism Establishments” in the seminar organized by the Nauf Arab University of Security Sciences, in Riyadh from 17 – 19 / September 2012.
- Attending a workshop for training on KSU-QMS Quality Management System, organized by quality and improvement unit, King Saud University, 11– 18 – 25/3/2012.
- Managing & organizing a workshop for a new scientific path “Managing Tourism Events” for Tourism and Hotel Management Department, Faculty of Tourism & Archaeology, King Saud University on 3/12/2011.

- Effective participation. (Convoy of E-learning) organized by King Saud University. Through presenting a pioneer experience in application of (Contemporary Issues in Tourism) syllabus on Learning Management system LMS, 15 – 19 October 2011.
- Leader. Committee of (Annual Tourism and Hospitality Conference), Tourism and Hotel Management Department, Faculty of Tourism & Archaeology, King Saud University from 2011 till now
- Leader. Committee of (Electronic Education and E-learning) in Tourism and Hotel Management Department, Faculty of Tourism & Archaeology, King Saud University from 2011 till now.
- Attending and organizing many annual international scientific conferences such as: The international internet education conference, under the supervision of (EATHD) in Cairo, The conference of (integrated tourism between Mediterranean countries), under the supervision of faculty of tourism and hotel management, Helwan University and the University of Palermo.
- Consultant. Social Committee- Faculty of Tourism and Hotel Management, Academic Year 2009 – 2010.
- Leader. Scientific Tours Committee in the Faculty of Tourism and Hotel Management, Academic Year 2008- 2009, 2009 – 2010.
- Information Technology Co-coordinator, Faculty of Tourism and Hotel Management- Helwan University. Academic Year 2008- 2009, 2009 – 2010.
- Member. Committee of (Improving the web site of the faculty) in the quality project in my faculty (CIQAP), Academic Year 2009/2010 Dec., 2005 – Till Jun., 2006
- Assistant Coordinator. Quality Assurance & Accreditation Project (QAAP), Faculty of Tourism and Hotel Management, Helwan University.
- Mar., 2010 – Till Present Member - Society of Arab Faculties, Institutes and Departments of Tourism
- Jun., 2004 – Till Present Member. Human and Technology Development Foundation (HTDF)
- Dec., 2007 – Till Present Member. Egyptian Society for Tourism and Hospitality
- Mar., 2008 – Till Present Member. Egyptian Society for Scientific Tourism Experts
- Sep., 1999 – Aug., 2000 Front Office Ticketing Clerk. Egypt Air, Movenpick branch, Egypt.
- Jul., 1998 – Sep., 1999 Receptionist. Front Office Department, Movenpick Hotel, Heliopolis, Cairo

Training Courses & Workshops

- Completing successfully the training course and test provided by the (**United Nations Tourism Organization Academy**) sponsored by the (**Saudi Ministry of Tourism**) entitled “**Tourism Faculty Development Programme**” in the period from April 22, 2024 to August 1, 2024

- Link for all Credly badges for my training programs with University of South Florida
<https://www.credly.com/users/sameh-ahmed-refaat>
- 5 March 2023 A course certificate of **"Workplace and Personal Wellness Foundations"** **"University of South Florida / Wellness and wellbeing Training Program and Summit/** (20 hours)
- 21 July 2022 (On line Workshop) titled **"Building Trust and Collaboration in the Workplace"**, organized by **University of South Florida USF**, Corporate Training and Professional Education
- 13-14 February 2022 Training Course **"Learning Strategies and Assessment"** Deanship of Skills Development, King Saud University
- January 2022, a certificate of on line training course titled **"Production of Educational Presentation"**, Deanship of E-transactions & Communication, King Saud University.
- A course certificate of **"Inclusive and Ethical Leadership Certificate Program"** **University of South Florida / College of Business /** 01 January 2022 (20 hours)
- 23 Nov. 2021 Attending a symposium on **"Renewing Cultural Tourism in the Arab World"** organized by the "Unified Arab Index", the Arab knowledge services platform, under the supervision of the King Abdul-Aziz Public Library.
- A course certificate of **"Diversity, Equity and Inclusion in the Workplace Certificate"** **University of South Florida / College of Business /** May 2021 (50 days)
- A course certificate of **"Post-Crisis Hospitality Management Certificate Program"** from (USF) **University of South Florida**, School of Hospitality and Tourism Management, College of Business, December 2020 (55 days)
- 08 – 09 Aug., 2017 Course in "Management in University". Faculty and Leadership Development Project (FLDP), Helwan University. Egypt
- 06 – 07 Aug., 2017 Course in "Communication Skills". Faculty and Leadership Development Project (FLDP), Helwan University. Egypt
- 25 – 26 Jul., 2017 Course in "Profession Attitudes". Faculty and Leadership Development Project (FLDP), Helwan University. Egypt
- 16 – 17 Jul., 2017 Course in "Self-Assessment". Faculty and Leadership Development Project (FLDP), Helwan University. Egypt
- 27 - 28 December 2016, Course in **"Course Design"** Organized by Skills Development Deanship- King Saud University.
- 6-7 December 2016, Course in **"Books Writing & Publishing"** with Dr. per Henningsgaard from Portland state University, USA, Organized by Skills Development Deanship- King Saud University.
- 26-27 September 2016, Course in **"Motivating & Engaging Students and Improving the Student Learning"** with Prof. Kirby Barrick from Florida University, Organized by Skills Development Deanship- King Saud University.

- 9-13 November, 2014, Course in “E-Courses with Articulate 13 & Raptivity”, then participation the university project for e-courses with the syllabus “Contemporary Issues in Tourism” and “Human Resource in Tourism and Hospitality” during 2015.
- 24-26 July, 2012, Course in “Credit Hours System”, Competency Development and Ongoing Training Centre, Helwan University.
- 15–19 Oct., 2011, Courses in (Smart Class Rooms- Virtual Class rooms – Course Lab), King Saud University
- 11-12 sep., 2011, attending the first "International Annual Conference about Teaching in University", King Saud University, Riyadh
- 30 Nov, 1 Dec, course in “Opera Express System” for Hotel Reservations, King Saud University. Riyadh.
- November 2011, course in “Amadeus System” for Ticketing, King Saud University Riyadh
- 19-20 Oct, 2010, course in "Electronic Education and E-learning", King Saud University. Riyadh.
- 3-4 Mar, 2010, Course in “Scientific Publishing”, Competency Development and Ongoing Training Centre, Helwan University
- 24-25 Feb, 2010, Course in “Strategic Planning”, Competency Development and Ongoing Training Centre, Helwan University.
- 14-15 Feb, 2010, Course in “Scientific Team Management”, Competency Development and Ongoing Training Centre, Helwan University.
- 10-11 Jan, 2010, Course in “Conferences Organization”, Competency Development and Ongoing Training Centre, Helwan University.
- 27-28 Dec, 2009, Course in “Quality Standards in Teaching”, Competency Development and Ongoing Training Centre, Helwan University.
- 24–26 Jul., 2006, Course in "Teaching Utilizing Technology". Faculty and Leadership Development Project (FLDP), Helwan University.
- 19–20 Jul., 2006, Course in "Profession Ethics". Faculty and Leadership Development Project (FLDP), Helwan University.
- 16–18 Jul., 2006, Course in "Latest Trends in Teaching". Faculty and Leadership Development Project (FLDP), Helwan University.
- 04–06 Jul., 2006, Course in "Time and Work Stress Management". Faculty and Leadership Development Project (FLDP), Helwan University.
- 19 – 21 Mar., 2006 Course in "Effective Communication". Faculty and Leadership Development Project (FLDP), Helwan University.

- 04 – 09 Jun., 2005 Course in "Effective Teaching". Faculty and Leadership Development Project (FLDP), Helwan University.
- 28 – 31 May. 2005 Course in "Scientific Research Skills" Faculty and Leadership Development Project (FLDP), Helwan University.
- 28 – 30 Sep., 2004 Course in "Scientific Research Skills". Faculty and Leadership Development Project (FLDP), Helwan University.
- 03 – 12 Jul., 2004 Course in "Preparing the University Leadership" The Institute of Preparing Leaderships, the Ministry of Higher Education, Egypt.