**1305 تقن ( إدارة شبكات الإتصالات )**

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| **عضو هيئة التدريس** | **المكتب** | **القاعه** | **الساعات المكتبية** | **البريد الإلكتروني/ الموقع** |
| ميسون الدويس | مكتب 40 د مبنى 26 الدور الاول | مبنى 2 قاعه 205 | الثلاثاء 10-12  الأربعاء: 2-3  الخميس: 12-3 | البريد الإلكتروني:  [malduwais1@KSU.EDU.SA](mailto:malduwais1@KSU.EDU.SA)  الموقع:  <http://fac.ksu.edu.sa/malduwais1> |

**شعبة 842**

**Course Description**

Students are introduced to: General framework of communication networks management; Communication networks management functions and the international regulations and standards; Principles of communication network management; Maintenance services, performance levels, and support centers; Subscribers and devices management; Customers complains office; Reporting management; and Integrative senior management through available resources.

**Grade Distribution Important Dates:**

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| --- | --- |
| Quizzes | 20 |
| Mid1 | 20 |
| Mid 2 | 20 |
| Final Examination | 40 |

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| Quiz 1 | Tuesday: 8 Oct. - 9\2\1441 H |
| Mid1 | Tuesday: 15 Oct. - 16\2\1441H |
| Quiz 2 | Tuesday: 5 Nov. - 8\3\1441 H |
| Mid2 | Tuesday: 12 Nov. - 15\3\1441 H |

**Course Learning Outcomes (CLO):**

1. Understanding of network operation and types of networks
2. A knowledge of the Network Management Protocols
3. A knowledge of the network management Operations and functions
4. Understanding the Network Management Architecture
5. An ability to manage the network using the tools needed
6. Using the warning tools to protect from the network failure
7. Understanding the effect of using Network Management System on the performance of the network