Question 1: Choose the correct answers

(1) ............... refers to unwanted messages posted to newsgroups or sent to a list of users through e-mail.
   a) Hoaxes                b) Spam
   c) Viruses               d) lurk

(2) To ............... means to participate in a conversation on the Internet without responding to any of the messages.
   a) Hoaxes                b) Spam
   c) Flames                d) lurk

(3) In newsgroups or listserv with many users, people start sending heated messages. Someone called ............... puts an end to those flames.
   a) Shouting              b) Spam
   c) Flames                d) firefighter

(4) ............... are combination of few characters which represents a facial expression as smiley.
   a) Lurk                  b) Emoticons
   c) Three-Letter-Acronyms d) firefighter

(5) To shorten the amount of keyboarding required to write a message, we ............... 
   a) Lurk                  b) Emoticons
   c) Three-Letter-Acronyms d) firefighter
(6) Instead of having to go through all of the steps needed to copy and paste the message into a new message window, you can simply .......... the message.
   a) Attached       b) Send
   c) Reply          d) Forward

(7) ............... a block of text that automatically gets appended to the e-mail message you originate.
   a) E-mail Messages b) Electronic signature
   c) Address Book    d) Signature File

(8) To avoid having to look up a person’s e-mail address every time, you can record it in an ..............
   a) address bar  b) address books
   c) address folders d) address pages

(9) ............... enables you to read your mail on the Web, using a Web browser instead of an e-mail program.
   a) Internet program b) Web-based application
   c) Internet e-mail   d) Web-based e-mail

(10) ............... enables us to include in a message bolding, italics, underlining, colors, fonts, and special symbols.
    a) Plain text       b) HTML
    c) Both of them     d) None of them