Directory of pharmacist-operated drug information centers in the United States—2003

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Over the past 30 years, the International Drug Information Center of the Arnold & Marie Schwartz College of Pharmacy and Health Sciences has compiled eight directories of pharmacist-operated drug information centers (DICs) in the United States and Puerto Rico.1-8 Because our most recent directory was published in 1999,8 we have prepared this update.

Methods

In January 2003, surveys were sent via U.S. mail to 151 institutions that were thought to have an organized DIC. The DICs were asked to provide contact information and hours of operation (in addition to other DIC characteristics, which are reported elsewhere in this issue of AJHP9). A DIC was defined as a center that regularly accepts a broad scope of information requests from health care professionals, regardless of the location or affiliation of those professionals. This definition was primarily used for establishing inclusion criteria for our comprehensive report and not for inclusion in the directory. The mailing list was compiled from our previous directory,8 the 2002 Drug Topics Red Book list of DICs,10 and a list of DICs that informed us of their existence since our previous directory was published. We also conducted an Internet search with the search terms “drug information center,” “pharmacy,” and “pharmacist” to identify DICs that were not included in the former lists. Notices were published in Drug Topics and the ASHP Newslink service urging pharmacists at DICs to provide us with their center’s demographic data.

A second mailing was sent in mid-March 2003 to DICs that did not respond to the initial mailing. Up to three telephone calls were made to each nonresponder to the second mailing. An additional DIC that was to open in the summer of 2003 was contacted later that year, bringing the total number of DICs contacted to 152. Data collection ended in the fall of 2003. To ensure that all data were accurate, confirmatory telephone calls were made in February 2004.

Results

A total of 127 responses were obtained from the 152 centers that were contacted, yielding an overall response rate of 84%. Eighty-six DICs that met our criteria and an additional 17 DICs that did not meet our criteria were identified and are listed below. Twenty-four centers were excluded either because they were not active DICs or because they indicated that they did not want to be included in the directory. The directory includes contact information and hours of operation (updated through February 2004) for the 103 DICs. The DICs that did not meet our criteria and those that provide after-hour services are indicated. We urge all drug information pharmacists to contact us if their center is not listed or if any information has changed.
Alabama
Auburn University Harrison School of Pharmacy Drug Information and Learning Resource Center
Auburn University, 105 Walker Building, Auburn, AL 36849
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Bernie R. Olin, Pharm.D.
Telephone: 334-844-4400/Fax: 334-844-8366
hsop_druginfo@auburn.edu
http://pharmacy.auburn.edu/dilrc/dilrc.htm

Huntsville Hospital Drug Information Center
Department of Pharmacy, 101 Sivley Road, Huntsville, AL 35801
Hours: 7:30 a.m.–4:00 p.m. Mon.–Fri.
Contact: Richard Cramer, Pharm.D.
Telephone: 256-265-8284/Fax: 256-265-6558
richardc@hhsys.org

Samford University Global Drug Information Service
McWhorter School of Pharmacy, Samford University, 800 Lakeshore Drive, Birmingham, AL 35229
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Mike Kendrach, Pharm.D.
Telephone: 205-726-2659/Fax: 205-726-4012
mgkendra@samford.edu
www.samford.edu/schools/pharmacy/dic/index.html

University of Alabama Hospital Pharmacy Drug Information Service
JT 1720, 619 S. 19th Street, Birmingham, AL 35249
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Jackson A. Como, Pharm.D.
Telephone: 205-934-2162/Fax: 205-934-3501
jcomo@uabmc.edu

Arkansas
Arkansas Poison and Drug Information Center
1501 North Campbell Avenue, AHSC Room 1156, Tucson, AZ 85724
Hours: 24 hours a day, 7 days a week
Contact: Jude M. McNally, B.S.Pharm., ABAT
Telephone: 520-626-6016/Fax: 520-626-2720
mcnally@pharmacy.arizona.edu

University of Arkansas Hospital Pharmacy Drug Information Service
University of Arkansas College of Pharmacy, 4301 West Markham Street, Mail Slot 522, Little Rock, AR 72205
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: J. D. Gannaway, Pharm.D.
Telephone: 501-686-5072/Fax: 501-686-7357
For Arkansas health care professionals only

California
Cedars-Sinai Medical Center Drug Information Center
8700 Beverly Boulevard, Room A845, Los Angeles, CA 90048
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Mia Kim, Pharm.D.
Telephone: 310-423-DRUG/Fax: 310-423-0235
mia.kim@cshs.org

Stanford Hospital and Clinics Drug Information Service
300 Pasteur Drive, Room H0301, Stanford, CA 94305
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.
Contact: Angie S. Graham, Pharm.D.
Telephone: 650-723-6422/Fax: 650-725-5028
drugi@stanfordmed.org

University of California San Diego Medical Center Drug Information Service
Department of Pharmacy, 200 West Arbor Drive, San Diego, CA 92103
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Philip O. Anderson, Pharm.D., FASHP
Telephone: 900-226-7536/Fax: 858-715-6361

University of California at San Francisco Drug Information Analysis Service
521 Parnassus Avenue, Room C-152, San Francisco, CA 94143
Hours: 8:30 a.m.–4:30 p.m. Mon.–Fri.
Contact: Candy Tsourounis, Pharm.D.
Telephone: 415-502-9540
Dias@itsa.ucsf.edu
http://pharmacy.ucsf.edu

VA Northern California Health Care System Drug Information Service
103 Bodin Circle, Travis AFB, CA 94535
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Cherie L. Dillon, Pharm.D., BCPP
Telephone: 707-437-1815 (health care professionals), 866-600-8279 (general public)
Fax: 707-437-1822
g.druginformation@martinez.va.gov

Connecticut
Hartford Hospital Drug Information Center
80 Seymour Street, Conklin Building, Room 309, Hartford, CT 06102
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Robert Quercia, B.S.Pharm., M.S.
Telephone: 860-545-2221/Fax: 860-545-4371
Yale-New Haven Hospital Drug Information Center
East Pavilion Basement, 20 York Street, New Haven, CT 06504
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Phu Huynh, Pharm.D.
Telephone: 203-688-2248/Fax: 203-688-3691

District of Columbia
Howard University Hospital Drug Information Center
Department of Pharmacy Services, 2041 Georgia Avenue, N.W., Washington, DC 20060
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Bisrat Hailemeskel, M.S., Pharm.D.
Telephone: 202-865-1325/Fax: 202-865-7410
bhailemeskel@howard.edu

Florida
Drug Information and Pharmacy Resource Center
P.O. Box 100316, Gainesville, FL 32610
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Randy C. Hatton, Pharm.D., FCCP, BCPS
Telephone: 352-265-0408/Fax: 352-338-9860
hatton@ufl.edu
http://shands.org/professional/drugs/

Mayo Clinic/St. Luke's Hospital Drug Information Center
4201 Belfort Road, Jacksonville, FL 32216
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Petra Schultz, Pharm.D.
Telephone: 904-296-3778/Fax: 904-296-4092
For health care professionals affiliated with Mayo Clinic/St. Luke's Hospital only

Miami VA Medical Center Drug Information Service
1201 NW 16th Street (119), Miami, FL 33125
Hours: 7:00 a.m.–3:00 p.m. Mon.–Fri.
Contact: Jerilyn B. Petropoulos, B.S.Pharm., Pharm.D., BCPS
Telephone: 305-575-3237/Fax: 305-575-3394
jerilyn.petropoulos@med.va.gov

Nova Southeastern University Drug Information Center
College of Pharmacy, 3200 S. University Drive, Fort Lauderdale, FL 33328
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Matthew J. Seamon, Pharm.D.
Telephone: 954-262-3103/Fax: 954-262-3170

Orlando Regional Drug Information Service
Orlando Regional Healthcare, 1414 Kuhl Avenue, M P 192, Orlando, FL 32806
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.
Contact: Mark A. Ninno, Pharm.D.
Telephone: 321-841-8717/Fax: 407-649-1827
druginfo@orhs.org

Palm Beach Atlantic University School of Pharmacy
Drug Information Center
901 South Flagler Drive, P.O. Box 24708, West Palm Beach, FL 33416
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Wesley Lindsey, Pharm.D.
Telephone: 561-803-2716/Fax: 561-803-2703
wesley_lindsey@pba.edu
http://cosmas.pbac.edu/pharmacy/DIC/DIC.asp
For health care professionals only

Shands Jacksonville Drug Information Center
655 West 8th Street, Jacksonville, FL 32209
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Amy Petrehn, Pharm.D.
Telephone: 904-244-4185/Fax: 904-244-4272

Georgia
Columbus Regional Drug Information Center
710 Center Street, Columbus, GA 31902
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Lisa A. Boothby, Pharm.D., BCPS
Telephone: 706-571-1934/Fax: 706-571-1625
lisa.boothby@crhs.net, dl@crhs.net

Medical College of Georgia Hospitals and Clinics Drug Information Center
Bl2101, 1120 15th Street, Augusta, GA 30912
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Dianne Williams, Pharm.D., BCPS
Telephone: 706-721-2887/Fax: 706-721-3827
dwilliam@med.mcg.edu

Idaho
Idaho Drug Information Service
College of Pharmacy, Idaho State University, Campus Box 8092, Pocatello, ID 83209
Hours: 8:30 a.m.–12:00 p.m. and 1:00 p.m.–5:00 p.m. Mon.–Thur.; 8:30 a.m.–12:00 p.m. and 1:00 p.m.–2:30 p.m. Fri.
Contact: Catherine A. Heyneman, Pharm.D., M.S., FASCP
Telephone: 208-282-4689/Fax: 208-282-3003
idis@otc.isu.edu
http://pharmacy.isu.edu/live/services/idis
Illinois

Advocate Lutheran General Hospital Drug Information Center
1775 Dempster Street, Park Ridge, IL 60068
Hours: 8:30 a.m.–4:30 p.m. Mon.–Fri.
Contact: Bonnie Bachenheimer, Pharm.D.
Telephone: 847-723-8128/Fax: 847-723-2326
bonnie.bachenheimer@advocatehealth.com

Edward Hines Jr. VA Medical Center Drug Information Service
Pharmacy Service, Hines VA Hospital, MC 119, Hines, IL 60141
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Dayna Mitchell, Pharm.D., BCPS
Telephone: 708-202-3780/Fax: 708-202-2675

Edward Hines Jr. VA Medical Center Drug Information Service
Pharmacy Service, Hines VA Hospital, MC 119, Hines, IL 60141
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Dayna Mitchell, Pharm.D., BCPS
Telephone: 708-202-3780/Fax: 708-202-2675

Ingalls Hospital Drug Information Center
One Ingalls Drive, Harvey, IL 60426
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Greg Biedron, B.S.Pharm.
Telephone: 708-915-4430/Fax: 708-915-3108

Northwestern Memorial Hospital Drug Information Center
251 E. Huron Street, Feinberg L-700, Chicago, IL 60611
Hours: 7:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Michael A. Fotis, B.S.Pharm.
Telephone: 312-926-7573/Fax: 312-926-7956
mfortis@nmh.org

University of Chicago Hospitals Drug Information Center
5841 S. Maryland Avenue, MC 0010, Chicago, IL 60637
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Craig Kwiatkowski, Pharm.D.
Telephone: 773-702-1388/Fax: 773-702-6631
ckwiatko@uchospitals.edu

University of Illinois at Chicago Drug Information Center
833 South Wood Street, M C 886, Room 224, Chicago, IL 60612
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri. (expanded hours for service contracts)
Contact: Mary Lynn Moody, B.S.Pharm.
Telephone: 312-996-3681/Fax: 312-996-0448
www.uic.edu/pharmacy/services/di

Indiana

Ball Memorial Hospital Drug Information Center
Department of Pharmacy Service, 2401 University Avenue, Muncie, IN 47303
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Nathan Kopper, Pharm.D.
Telephone: 765-747-3035/Fax: 765-751-2522
nkopper@chsmail.org

Butler University Drug Information Service
College of Pharmacy and Health Sciences, 4600 Sunset Avenue, Indianapolis, IN 46208
Hours: 8:30 a.m.–4:30 p.m. Mon.–Fri.
Contact: Amy S. Peak, Pharm.D.
Telephone: 317-940-3434/Fax: 317-940-8520
apeak@butler.edu
For health care professionals only

Community Health Network Drug Information Center
1500 North Ritter Avenue, Indianapolis, IN 46219
Hours: 7:30 a.m.–4:00 p.m. Mon.–Fri.
Contact: Tina Keller, Pharm.D.
Telephone: 317-355-5390/Fax: 317-351-7722

St. Vincent Hospital and Health Services Drug Information Center
2001 W. 86th Street, Indianapolis, IN 46260
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.
Contact: Amanda Clarke, Pharm.D.
Telephone: 317-338-3200/Fax: 317-338-3041

Iowa

Iowa Drug Information Network
100 Oakdale Campus, N 344 OH, Iowa City, IA 52242
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Ronald A. Herman, Ph.D.
Tel.: 319-335-4800, 800-525-4347/Fax: 319-335-4440
idin@uiowa.edu
www.uiowa.edu/~idin/

Regional Drug Information Center
Mercy Medical Center—Des Moines, 1111 6th Avenue, Des Moines, IA 50314
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Teresa McNell, B.S.Pharm.
Telephone: 515-247-3286/Fax: 515-247-3966

The University of Iowa Hospitals and Clinics Drug Information Service
Department of Pharmaceutical Care, 200 Hawkins Drive, Iowa City, IA 52242
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Mary Ross, B.S.Pharm., M.B.A.
Telephone: 319-356-2600/Fax: 319-384-8840
mary-b-ross@uiowa.edu
Kansas
Kansas University Medical Center Drug Information Center
3901 Rainbow Boulevard, Mail Stop 4040, Kansas City, KS 66160
Hours: 8:30 a.m.–4:30 p.m. Mon.–Fri.
Contact: Joyce Generali, M.S., FASHP
Telephone: 913-588-2328/Fax: 913-588-2350
druginfo@kumc.edu

Wesley Medical Center Drug Information Center
550 N. Hillside, Wichita, KS 67202
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Kelly Schupp, Pharm.D.
Telephone: 316-962-3784/Fax: 316-962-2568
dirscpa@clinpharm.com

Kentucky
University of Kentucky Drug Information Center
800 Rose Street, C-113, Lexington, KY 40536
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Kelly M. Smith, Pharm.D.
Telephone: 859-323-5320/Fax: 859-323-2049
www.mc.uky.edu/pharmacy/dic/

Maryland
Clinical Pharmacy Associates Drug Information Center
316 Talbott Avenue, Laurel, MD 20707
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Christopher Keys, Pharm.D., BCPS
Telephone: 301-617-0555/Fax: 301-617-0228
dirscpa@clinpharm.com
www.clinpharm.com

The Johns Hopkins Hospital Drug Information Service
600 North Wolfe Street, Carnegie 180, Baltimore, MD 21287
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Brian Pinto, Pharm.D.
Telephone: 410-955-6348/Fax: 410-955-8283
jhhdic@jhmi.edu

National Institutes of Health Drug Information Service
Building 10, Room 15-259, 10 Center Drive, Bethesda, MD 20892
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Karim Anton Calis, Pharm.D., M.P.H.
Telephone: 301-496-2407/Fax: 301-496-0210
kcalis@nih.gov
www.cc.nih.gov/phar

Michigan
Detroit Medical Center Drug Information Center
4201 St. Antoine Boulevard, 1B-UHC, Detroit, MI 48201
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Margo S. Farber, Pharm.D.
Telephone: 313-745-4556/Fax: 313-993-2522
mfarber@dmc.org

Providence Hospital Drug Information Service
16001 W. Nine Mile Road, Southfield, MI 48075
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.
Contact: Diana Sigler, B.S.Pharm.
Telephone: 248-849-3125/Fax: 248-849-5364

University of Michigan Drug Information Service
1500 East Medical Center Drive, UHB2D301/0008, Ann Arbor, MI 48109
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Burgunda V. Sweet, Pharm.D.
Telephone: 734-936-8200/Fax: 734-936-7027
druginformationservice@med.umich.edu

William Beaumont Hospital Drug Information Center
3601 W. Thirteenth Mile Road, Royal Oak, MI 48073
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Heidi A. Pillen, Pharm.D.
Telephone: 248-898-4077/Fax: 248-898-3301
hpillen@beaumont.edu

Shore Health System Drug Information Service
P.O. Box 539, 219 S. Washington Street, Easton, MD 21601
Hours: 7:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Thomas S. Sisca, Pharm.D., FCCP, BCPS
Telephone: 410-822-1000, ext. 5645/Fax: 410-820-9489
tsisca@shorehealth.org

University of Maryland Drug Information Center
20 North Pine Street, Room 760, Baltimore, MD 21201
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Rachel A. Bongiorno, Pharm.D.
Telephone: 410-706-0898/Fax: 410-706-0754
umdi@rx.umaryland.edu
www.pharmacy.umaryland.edu/umdi

Massachusetts
University of Massachusetts Medical Center Drug Information Service
55 Lake Avenue North, Worcester, MA 01655
Hours: 24 hours a day, 7 days a week via voice mail
Contact: R. Gerald Longenecker, Pharm.D.
Telephone: 508-856-3456/Fax: 508-856-1850

Drugs Information Service
20 North Pine Street, Baltimore, MD 21201
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Burgunda V. Sweet, Pharm.D.
Telephone: 734-936-8200/Fax: 734-936-7027
druginformationservice@med.umich.edu

University of Michigan Drug Information Service
1500 East Medical Center Drive, UHB2D301/0008, Ann Arbor, MI 48109
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Burgunda V. Sweet, Pharm.D.
Telephone: 734-936-8200/Fax: 734-936-7027
druginformationservice@med.umich.edu

William Beaumont Hospital Drug Information Center
3601 W. Thirteenth Mile Road, Royal Oak, MI 48073
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Heidi A. Pillen, Pharm.D.
Telephone: 248-898-4077/Fax: 248-898-3301
hpillen@beaumont.edu
Mississippi
University of Mississippi Medical Center Drug Information Service
Department of Pharmacy, 2500 North State Street, Jackson, MS 39216
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Richard L. Ogletree, Jr., Pharm.D.
Telephone: 601-984-2060/Fax: 601-984-2064 rogletree@pharmacy.umsmed.edu

Missouri
University of Missouri—Kansas City Drug Information Center
2411 Holmes Street, Room M G–200, Kansas City, MO 64108
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Patrick J. Bryant, Pharm.D., FSCIP
Telephone: 816-235-5490/Fax: 816-235-5491 thorntongk@umkc.edu
www.umkc.edu/druginfo

Montana
University of Montana Drug Information Service
School of Pharmacy and Allied Health Sciences, University of Montana, 32 Campus Drive, Missoula, MT 59812
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Daniel Dauenhauer, Pharm.D.
Telephone: 406-243-5254/Fax: 406-243-5256 druginfo@selway.umt.edu
www.umt.edu/druginfo

New Jersey
Robert Wood Johnson Drug Information Service
Department of Pharmacy, Robert Wood Johnson University Hospital, 1 Robert Wood Johnson Place, New Brunswick, NJ 08901
Hours: 8:30 a.m.–4:30 p.m. Mon.–Fri.
Contact: Evelyn R. Hermes De Santis, Pharm.D., BCPS
Telephone: 732-937-8842/Fax: 732-937-8584

New Mexico
New Mexico Poison and Drug Information Center
MSC09 5080, 1 University of New Mexico, Albuquerque, NM 87131
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri. (general public);
24 hours a day, 7 days a week (health care professionals)
Contact: Blaine (Jess) Benson, Pharm.D., DABAT
Telephone: 800-222-1222 (NM calls only), 505-272-2222/Fax: 505-272-5892
http://hsc.unm.edu/pharmacy/poison

New York
Bassett Health Care Drug Information Service
1 Atwell Road, Cooperstown, NY 13326
Hours: 24 hours a day, 7 days a week
Contact: Guy W. Amsden, Pharm.D.
Telephone: 607-547-3399/Fax: 607-547-6914
guy.amsden@bassett.org

Bellevue Hospital Center Drug Information Service
462 1st Avenue, Suite 14 S9, New York, NY 10016
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Shi-Nae Shin, Pharm.D.
Telephone: 212-562-7788, 212-562-3885/
Fax: 212-562-2260
shinsh@nychhc.org

The Brookdale Hospital and Medical Center Drug Information Center
Department of Pharmacy, 1 Brookdale Plaza, Brooklyn, NY 11212
Hours: 9:00 a.m.–4:00 p.m. Mon.–Fri.
Contact: Qazi Halim, B.S.Pharm., M.S.
Telephone: 718-240-5993/Fax: 718-240-6606
rjamali@brookdale.edu, qhalim@brookdale.edu

Finger Lakes Poison and Drug Information Center
Strong Memorial Hospital, 601 Elmwood Avenue, Box 321, Rochester, NY 14642
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Sharon Ternullo, Pharm.D., CSPI
Telephone: 585-275-3718/Fax: 585-244-1677
sharon_ternullo@urmc.rochester.edu

International Drug Information Center
Arnold & Marie Schwartz College of Pharmacy and Health Sciences, Long Island University, 75 DeKalb Avenue, Room HS 509, Brooklyn, NY 11201
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Jack M. Rosenberg, Pharm.D., Ph.D.
Telephone: 718-488-1064/Fax: 718-488-1254
IDIC@brooklyn.liu.edu
www.brooklyn.liu.edu/pharmacy/druginfo/druginfo.html
For health care professionals only

Lenox Hill Hospital Drug Information Service
100 East 77th Street, New York, NY 10021
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Paul Nowierski, B.S.Pharm.
Telephone: 212-434-3190/Fax: 212-434-3176
Memorial Sloan-Kettering Cancer Center Drug Information Service
Department of Pharmacy Services, 1275 York Avenue, New York, NY 10021
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: John P. Timoney, Pharm.D.
Telephone: 212-639-7552/Fax: 212-639-2171
timoneyj@mskcc.org

Mount Sinai Medical Center Drug Information Center
Department of Pharmacy, One Gustave L. Levy Place, Box 1211, New York, NY 10029
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Telephone: 212-241-6619/Fax: 212-348-7927

New York Presbyterian Hospital Drug Information Center
525 East 68th Street, New York, NY 10021
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Angela Johnston, Pharm.D.
Telephone: 212-746-0741/Fax: 212-746-4434

New York Veterans Affairs Harbor Healthcare System Drug Information Center
423 East 23rd Street, New York, NY 10010
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.
Contact: Helen Kourlas, Pharm.D.
Telephone: 212-686-7500, ext. 7650/Fax: 212-951-5451
helen.kourlas@med.va.gov

Wake Forest University Baptist Medical Center, Medical Center Boulevard, Winston-Salem, NC 27157
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Kathy C. Phelps, B.S.Pharm., Pharm.D, BCPS
Telephone: 336-716-2037/Fax: 336-716-2186
kphelps@wfubmc.edu

Drug Information Center at University of North Carolina Hospitals
Department of Pharmacy, 101 Manning Drive, Chapel Hill, NC 27514
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Jennifer Phillips, Pharm.D.
Telephone: 919-966-2373/Fax: 919-966-8480
jphilli2@unch.unc.edu

Duke University Medical Center Drug Information Service
Box 3089, Duke North, Durham, NC 27710
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Beth McLendon Arvik, Pharm.D.
Telephone: 919-684-5125/Fax: 919-681-3895

Eastern Carolina Drug Information Center
Pitt County Memorial Hospital, 2100 Stantonsburg Road, P.O. Box 6028, Greenville, NC 27835
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Randall B. Shafer, Pharm.D.
Telephone: 252-847-4257/Fax: 252-847-7425
rbshafer@pcmh.com

Western North Carolina Regional Drug Information Center
509 Biltmore Avenue, Asheville, NC 28801
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Julie Loveland, Pharm.D.
Telephone: 828-257-4709/Fax: 828-257-4712

Ohio
Cincinnati Drug and Poison Information Center
3333 Burnet Avenue, ML 9004, Cincinnati, OH 45229
Hours: 24 hours a day, 7 days a week
Contact: Gaylene B. Tsipis, B.S.Pharm., M.S.
Telephone: 513-636-5111/Fax: 513-636-5069
www.cincinnatichildrens.org/svc/prog/dpic
The Cleveland Clinic Drug Information Center  
9500 Euclid Avenue, H-B-09, Cleveland, OH 44195  
Hours: 8:30 a.m.–4:30 p.m. Mon.–Fri.  
Contact: Mandy C. Leonard, Pharm.D., BCPS  
Telephone: 216-444-6456/Fax: 216-444-6157  
For health care professionals only

Ohio State University Medical Center Center for Drug Policy  
368 Doan Hall, Department of Pharmacy, 410 West 10th Avenue, Columbus, OH 43210  
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.  
Contact: James A. Visconti, Ph.D.  
Telephone: 614-293-8679/Fax: 614-293-3264  
visconti-1@medctr.osu.edu  
For health care professionals only

Oklahoma  
Integris Baptist Medical Center Drug Information Service  
3300 NW Expressway (100-4180), Oklahoma City, OK 73112  
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.  
Contact: Julia Chiappe, Pharm.D.  
Telephone: 405-949-3660/Fax: 405-951-8274  
julia.chiappe@integris-health.com

Pennsylvania  
Allegheny General Hospital Drug Information Center  
320 East North Avenue, Pittsburgh, PA 15212  
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.  
Contact: Tucker Freedy, Pharm.D.  
Telephone: 412-359-3192/Fax: 412-359-4806  
druginfoagh@wpahs.org

The Christopher & Nicole Browett Pharmaceutical Information Center  
Mylan School of Pharmacy, Duquesne University,  
Pittsburgh, PA 15282  
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.  
Contact: John G. Lech, Pharm.D.  
Telephone: 412-396-4600/Fax: 412-396-4488  
pic@duq.edu

Crozer-Chester Medical Center Drug Information Service  
Department of Pharmacy, 1 Medical Center Boulevard,  
Upland, PA 19013  
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.  
Contact: Debra A. Henn, Pharm.D.  
Telephone: 610-447-2851/Fax: 610-447-2820  
druginfo@crozer.org

University of Pennsylvania Health System Drug Information Service  
Basement Silverstein, 3400 Spruce Street, Philadelphia, PA 19104  
Hours: 8:30 a.m.–4:00 p.m. Mon.–Fri.  
Contact: Sarah C. Erush, Pharm.D., BCPS  
Telephone: 215-662-2903/Fax: 215-662-4319  
sarah_erush@uphs.upenn.edu

University of Pittsburgh Drug Information Center  
137 Victoria Hall, 200 Lothrop Street, Pittsburgh, PA 15261  
Hours: 8:30 a.m.–4:30 p.m. Mon.–Fri.  
Contact: Nicole T. Ansani, Pharm.D.  
Telephone: 412-624-3784/Fax: 412-624-6350  
druginfo@upmc.edu

Puerto Rico  
Drug Information Center  
Medical Sciences Campus, University of Puerto Rico,  
P.O. Box 365067, San Juan, PR 00936  
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.  
Contact: Rafaela Mena, M.A., B.S.Pharm.  
Telephone: 787-758-2525, ext. 1516/Fax: 787-763-0196  
cimrcm@rcm.upr.edu

South Carolina  
MUSC Drug Information Center  
150 Ashley Avenue, Rutledge Tower Annex, Room 604, Charleston, SC 29425  
Hours: 9:00 a.m.–5:30 p.m. Mon.–Fri.  
Contact: Nannette M. Berensen, Pharm.D., BCPS  
Telephone: 843-792-3896/Fax: 843-792-5532  
druginfo@musc.edu

Spartanburg Regional Healthcare System Drug Information Service  
101 East Wood Street, Spartanburg, SC 29303  
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.  
Contact: Veronica Moriarty, Pharm.D., BCPS  
Telephone: 864-560-6910/Fax: 864-560-7323  
vморiart@srhs.com

Tennessee  
Methodist Healthcare Memphis Hospitals Drug Information Center  
1265 Union Avenue, Memphis, TN 38104  
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.  
Contact: Jennifer Jones, Pharm.D.  
Telephone: 901-726-8288/Fax: 901-726-8178  
jonesjen@methodisthealth.org  
For health care professionals only
University of Tennessee Drug Information Center
875 Monroe Avenue, Memphis, TN 38163
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Naseem Amarshi, B.Pharm., M.Sc., Pharm.D.
Telephone: 901-448-5556/Fax: 901-448-5419
utdic@utmem.edu

VA South East Regional Drug Information Center
1030 Jefferson Avenue, Memphis, TN 38104
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: J. Richard Brown, Pharm.D., BCPS, FASHP
Telephone: 901-577-7363/Fax: 901-577-7306

Texas
Baylor University Medical Center Drug Information Center
Department of Pharmacy, 3500 Gaston Avenue, Dallas, TX 75246
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Valerie Sheehan, Pharm.D.
Telephone: 214-820-3191/Fax: 214-820-6750
valeriec@baylorhealth.edu

Drug Information Service
Department of Pharmacology, University of Texas Health Sciences Center at San Antonio, Mail Code 7766, 7703 Floyd Curl Drive, San Antonio, TX 78229
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.
Contact: Leroy C. Knodel, Pharm.D.
Telephone: 210-567-4280/Fax: 210-567-4305

M. D. Anderson Division of Pharmacy Drug Information Center
M. D. Anderson Cancer Center, 1515 Holcombe Boulevard, Unit 90, Houston, TX 77030
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Julie Phillips, Pharm.D.
Telephone: 713-792-2535/Fax: 713-794-4399
For M. D. Anderson Cancer Center faculty only

The Methodist Hospital Drug Information Center
6565 Fannin Street, MSDB1-09, Houston, TX 77030
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Heather Heller, Pharm.D.
Telephone: 713-441-4190/Fax: 713-441-0815
druginfo@tmh.tmc.edu

Scott & White Memorial Hospital Drug Information Center
Department of Pharmacy, 2401 S. 31st Street, Temple, TX 76508
Hours: 8:00 a.m.–6 p.m. Mon.–Fri.
Contact: Barry A. Browne, Pharm.D.
Telephone: 254-724-4636/Fax: 254-724-1731
babrowne@swmail.sw.org

Texas Tech University Health Sciences Center School of Pharmacy Drug Information Center
School of Pharmacy, 1300 South Coulter, Suite 105, Amarillo, TX 79106
Hours: 8:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: H. Glenn Anderson, Jr., Pharm.D.
Telephone: 806-356-4008/Fax: 806-356-4017
glenn.anderson@ttuhsc.edu

Utah
University of Utah Hospitals and Clinics Drug Information Service
Department of Pharmacy Services, 421 Wakara Way, Suite 204, Salt Lake City, UT 84108
Hours: 8:30 a.m.–4:30 p.m. Mon.–Fri.
Contact: Linda S. Tyler, Pharm.D.
Telephone: 801-581-2073/Fax: 801-585-6688
drug.info@hsc.utah.edu

Virginia
Drug Information Service
School of Pharmacy, Hampton University, Kittrell Hall, Room 208, Hampton, VA 23668
Hours: 9:00 a.m.–4:00 p.m. Mon.–Fri.
Contact: Miriam Ansong, Pharm.D.
Telephone: 757-728-6693/Fax: 757-728-6696
druginfo@hamptonu.edu

Medical College of Virginia–Virginia Commonwealth University Health System Drug Information Center
Department of Pharmacy, P.O. Box 980042, Richmond, VA 23298
Hours: 9:00 a.m.–5:00 p.m. Mon.–Fri.
Contact: Denise Kockler, Pharm.D.
Telephone: 804-828-4636/Fax: 804-628-3919

University of Virginia Health System Drug Information Center
P.O. Box 800674, Charlottesville, VA 22908
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Michelle M. McCarthy, Pharm.D.
Telephone: 434-924-8034/Fax: 434-982-1682

Washington
Washington State University Spokane College of Pharmacy Drug Information Center
P.O. Box 1495, Spokane, WA 99210
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.
Contact: Daniel E. Baker, Pharm.D.
Telephone: 509-358-7662/Fax: 509-358-7744
West Virginia

Charleston Area Medical Center Drug Information Center
CAMC (Pharmacy), 501 Morris Street, Charleston, WV 25326
Hours: 8:00 a.m.–4:00 p.m. Mon.–Fri.a
Contact: Shelley Hoppe Schliesser, Pharm.D.
Telephone: 304-388-6294/Fax: 304-388-6735
shelley.schliesser@camc.org

West Virginia Center for Drug and Health Information
School of Pharmacy, West Virginia University, 1124 Health Sciences North, Morgantown, WV 26506
Hours: 8:30 a.m.–5:00 p.m. Mon.–Fri.
Contact: Marie A. Abate, B.S.Pharm., Pharm.D.
Telephone: 304-293-6640/Fax: 304-293-7672
druginfo@hsc.wvu.edu
www.hsc.wvu.edu/sop/wvcdhi

Wisconsin

Meriter Hospital Drug Information Service
202 South Park Street, Madison, WI 53715
Hours: 8:00 a.m.–4:30 p.m. Mon.–Fri.
Contact: Mimi Levinson, Pharm.D., BCPS
Telephone: 608-267-6660/Fax: 608-267-6022
mlevinson@meriter.com

Wyoming

University of Wyoming Drug Information Centerb
Department 3375, School of Pharmacy, 1000 East University Avenue, Laramie, WY 82071
Hours: 8:30 a.m.–4:30 p.m. Mon.–Fri.
Contact: Kendra Grande, B.S.Pharm.
Telephone: 307-766-6988/Fax: 307-766-2953
rxinfo@uwyo.edu
www.uwyo.edu/druginfo

References