

<b>Final Semester Examination, 2010</b>	Semester <b>Third</b>	Course <b>BSBA</b>	Group <b>1720</b>
Subject: <b>Organizational Behaviour</b>	Paper Set <b>A</b>	Year <b>2<sup>nd</sup></b>	Course Code <b>BUS 221</b>
Duration: <b>Two Hours</b>	Max. Marks: <b>40</b>	Date of the Exam	Centre: <b>CBAK, Alkahrj</b>
Name of the Student:  _____	University Code  _____	Signature of the Student  _____	Signature of the Invigilator  _____

### Instructions

There are two sections. Section-A includes 10 multiple choice questions. You have to attempt all questions. Each question carries equal marks. In section B, there are 14 short questions. You have to attempt **only 10 questions**. Each question carries equal marks.

### Section-A (Attempt all questions)

1. Which of the following is not a part of Organizational Behaviour?
  - A) Individual
  - B) Society
  - C) Group
  - D) Organization
  
2. Hierarchy of needs theory was given by
  - A) Mintzberg
  - B) Maslow
  - C) Mc Gregor
  - D) Taylor
  
3. Organizational Behaviour is used to understand
  - A) People
  - B) Organization
  - C) People and Organization both
  - D) People in Organization
  
4. Motivation is a part of
  - A) Planning
  - B) Coordinating
  - C) Leading
  - D) Controlling

5. Halo Error is characterised by
  - A) Extreme negative or positive rating
  - B) Average Rating
  - C) Extreme Low
  - D) Extreme High
  
6. Organizational Effectiveness is depends on
  - A) Individual performance
  - B) Group performance
  - C) Team performance
  - D) All of them
  
7. Which one is not a part of Lower order needs
  - A) Self Esteem
  - B) Physiological Needs
  - C) Safety Needs
  - D) None of Above
  
8. Two Factor Theory was given by
  - A) Taylor
  - B) E Mayo
  - C) Herzberg
  - D) None of Above
  
9. Hersey – Blanchard theory is related to
  - A) Motivation
  - B) Leadership
  - C) Personality
  - D) None of Above
  
10. For Scientific Research Organization, which leadership style is most beneficial
  - A) Autocratic
  - B) Democratic (Participative)
  - C) Laissez Faire (free-rein)
11. Paternalistic

## Section B (Attempt any ten questions)

Q1.	Define Management and mention their four important functions.
Q2.	Define organizational behaviour.
Q3.	Explain personality types A &B
Q4.	What are hygiene factors and motivators of Herzberg's theory?

Q5.	Define Perception. Briefly explain the process of Perception.
Q6.	Explain Mc Gregor's Theory X&Y.
Q7.	Explain autocratic and democratic styles of leadership.
Q8.	Explain Hersey and Blanchard theory of leadership
Q9.	Define Group? Write the various types of groups.
Q10.	Define and explain group cohesiveness
Q11.	What is conflict? Explain causes of conflict.
Q12.	Write about formal and informal groups.
Q.13	What is the difference between programmed and non-programmed decision making?
Q.14	Discuss the importance of Hawthorne studies.