

***CHARACTERISTICS AND OPINIONS OF PASSENGERS  
TRAVELING ON BUSES USING THE INTERNATIONAL  
ROUTES FROM RIYADH***

**ABSTRACT**

The study explored characteristics and views of passengers traveling on International routes buses from Riyadh to Dubai and Damascus. Specimens of questionnaires were randomly taken from passengers traveling on Buses of certain companies working in the field. The Purpose was to discover the prominent problems confronting passengers during the journey and it was also an attempt to determine certain influential factors towards the selection of the means of bus transportation.

In order to arrive at the objective of the study, questionnaire papers were designed to contain questions through which the social and economic characteristics that could benefit the research would be discovered. The questionnaire also contained questions meant to discover the difficulties and disturbances facing the International routes passengers traveling from Riyadh to Dubai and Damascus in accordance with their past experiences in using the International routes' buses in their journeys.

Certain relevant information to the study were obtained through personal interviews conducted with individuals prior to the departure of the buses from Riyadh and also through the companies conveying the specimens of the study. The sample volume of the study reached 100 passengers. Saudi percentage was about 43% of the total passengers.

The study put forward a number of recommendations which would improve the level of transportation services through the international route buses.